

Hi everyone,

We are so excited to announce that The Health Clinic will be re-opening on Monday 8<sup>th</sup> November 2021. Business will resume as per normal with the exception of a few recommendations to comply with current Ministry of Health (MoH) guidelines.

Your safety is top priority for us, and you'll find there are a few important changes around visiting the Clinic in the coming months. For instance, in line with the Ministry of Health's latest guidelines

- Mary and Stephen are both fully vaccinated. And in addition, we will be
- Wearing our facemasks for your appointments
- Maintaining social-distancing between clients, and
- Ensuring the clinic areas are well ventilated
- As usual, the treatment rooms and all touch surfaces will be cleaned and disinfected regularly and between clients
- And to assist the MoH, we will maintain a tracing register of all client visits (actually, our booking system will manage this for us)

To help us we ask that you

- Complete the Covid prescreen questions that we will send to you with your appointment reminder (Completing it will be really easy a couple of clicks but we absolutely have to make sure that happens, otherwise we cannot see you in the Clinic)
- Wear your facemask when you visit (although there will be times during your appointment when it will be okay to take off your mask)
- Scan the Clinic QR Code when you arrive, and use the hand sanitizers provided

If you would rather 'see' us but stay at home, don't forget the Telehealth option. You can book in using the same link above, and take delivery of your Chinese herbal prescription by courier, or drop by for contactless pickup.

Remember, if you have any flu-like symptoms, or you have been in contact with anyone who is waiting for their covid-19 test result or in isolation, its best to stay at home and check if you need a test too.

Please feel free to reach out to us if you have any queries or concerns. Either call 09 360 0738, or email <u>reception@thehealthclinic.co.nz</u>. We'll get back to you right away by phone or email!

And come visit us on <u>Facebook</u> and <u>Instagram</u> for some great new products and pics.

We do hope you and your loved ones are keeping well, and look forward to seeing you again soon.

Noho ora, tēnā koutou / Stay safe, best wishes Mary and Stephen

2/571 Great North Road, Grey Lynn, Auckland, 1026. Clinic hours 10am-6pm Monday to Friday. Saturday 10am-1pm. Public holidays closed.